

## CLAIMS

1. A system for preparing a report containing actions for achieving one or more themes, comprising:

5 a first database for storing one or more check items for reviewing achievement of each theme, one or more check result indications given to respective check items by an acting department, a plurality of actions for achieving said one or more themes, and evaluation values given to respective actions indicating the degree of effectiveness of respective actions;

10 a second database for storing past reports containing past themes and the actions used for achieving the past themes; and

a computer for preparing the report, the computer being programmed to, increase or decrease the evaluation values of the actions based on the past reports;

15 select an action having a high evaluation value among all the actions related to the check items carrying the check result indications needing actions; and

prepare a current report containing one or more selected actions and one or more themes corresponding to a check item carrying a check result indication needing action.

20

2. A system according to claim 1 wherein the computer is programmed to;

compare the theme corresponding to a check item to which an badness indication has been given by the current review with a theme contained in the past reports, and if they match, decrease the evaluation value of the action for achieving the  
25 matched theme, and if no match is made, increase the evaluation value of the action for achieving the theme contained in the past reports.

3. A system according to claim 2, further comprising:

a third database for storing one or more identifications of acting departments  
30 that have evaluated the check items; and  
an input device for inputting an identification of an acting department,

wherein the computer is programmed to prepare a current report containing the themes corresponding to the check items reviewed by the acting department.

4. A system according to claim 1,

5 wherein the second database further stores one or more past badness values with respect to respective themes, and the computer is programmed to,

determine badness values for a theme based on the number of check result indications given to the check item in the current review;

compare the current badness value with corresponding past badness value;

10 increase the evaluation value of the action for achieving the past theme if the current badness value is smaller than the past badness value; and

decrease the evaluation value of the action for achieving the past theme if the current badness value is larger than the past badness value.

15 5. A system according to claim 4, further comprising:

a third database for storing one or more identifications of supervisory departments for managing check items; and

an input device for inputting the supervisory department,

20 wherein the computer is programmed to prepare a current report containing one or more themes relating to the check items managed by the supervisory department, said themes selected from the themes corresponding to the check items carrying badness indications.

25 6. A computer implemented method for preparing a report containing actions for achieving one or more themes, comprising:

storing in a first database one or more check items for reviewing achievement of each theme, one or more check result indications given to respective check items by an acting department, a plurality of actions for achieving said one or more themes, and evaluation values given to respective actions indicating the degree of effectiveness of  
30 respective actions;

storing in a second database past reports containing past themes and the actions used for achieving the past themes; and

increasing or decreasing the evaluation values of the actions based on the past reports;

5 selecting an action having a high evaluation value among all the actions related to the check items carrying the check result indications needing actions; and

preparing a current report containing one or more selected actions and one or more themes corresponding to a check item carrying a check result indication needing action.

10

7. A method according to claim 6, further comprising;

comparing the theme corresponding to a check item to which an badness indication has been given by the current review with a theme contained in the past reports, and if they match, decrease the evaluation value of the action for achieving the

15 matched theme, and if no match is made, increase the evaluation value of the action for achieving the theme contained in the past reports.

8. A method according to claim 7, further comprising:

20 storing in a third database one or more identifications of acting departments that have evaluated the check items; and

responsive to entry of identification of an acting department, preparing a current report containing the themes corresponding to the check items reviewed by the acting department.

25 9. A method according to claim 6, further comprising:

storing in the second database one or more past badness values with respect to respective themes,

determining badness values for a theme based on the number of check result indications given to the check item in the current review;

30 comparing the current badness value with corresponding past badness value;

increasing the evaluation value of the action for achieving the past theme if the current badness value is smaller than the past badness value; and

decreasing the evaluation value of the action for achieving the past theme if the current badness value is larger than the past badness value.

5

10. A system according to claim 7, further comprising:

storing one or more identifications of acting departments that have evaluated the check items; and

responsive to entry of an identification of an acting department, preparing a  
10 current report containing the themes corresponding to the check items reviewed by the acting department.